



# get educated!

*classes for union members*

## THIS YEAR'S THEMES IN OUR EDUCATION SERIES

- Leadership
- Problem Solving
- Labour History
- Retirement
- Steward Skills



**lower mainland school ■ saturday, october 24, 2009**

**WHERE:** Justice Institute of BC, 715 McBride Blvd, New Westminster, BC

**WHEN:** Classes 9:00 am to 4:30 pm. Registration 8:30 am.

## COURSE OFFERINGS

- Labour History
- Steward 1
- Facing Management
- Retire in Style
- Approaches to Conflict

## COURSE DESCRIPTIONS

**LABOUR HISTORY** Today almost one-third of Canadian workers are unionized and enjoy better wages, benefits, pensions, union rights, and working conditions. This course studies some important events of the working men and women who won union rights and the implications these struggles have for current and future struggles.

**STEWARD 1 (BASIC)** Cover the basics of how to identify and handle complaints and grievances. Learn the steward's role in protecting and building the union.

**FACING MANAGEMENT** Understand management styles and strategies and develop appropriate and effective union responses.

**RETIRE IN STYLE: A WORKSHOP ON HOW TO GET STARTED ON RETIREMENT PLANNING** Thinking of retiring but need to know more about the pension system? Learn valuable information and tools to help you make important choices about your retirement.

**APPROACHES TO CONFLICT** In the past few years, we have been facing new problem areas that may cause many conflicts in our workplace and within the union: psychological harassment, changes in work organization, budget cuts, and downsizing. This course will provide participants with an approach that promotes identification of conflicts and strategies for action.

## REGISTRATION

**TO REGISTER ONLINE** and pay by credit card, go to [pacific.clc-ctc.ca](http://pacific.clc-ctc.ca). **YOU CAN ALSO MAIL** your registration and payment to: Canadian Labour Congress, #201-5118 Joyce Street, Vancouver, BC, V5R 4H1. Make cheques payable to: Education Account – Pacific Region. Please specify which school you are attending on your cheque.

**Registration is \$50 per course.** **FOR FURTHER INFORMATION** contact our office at 604-430-6766. You must register no later than 10 days prior to your course.

**LABOUR EDUCATION HOSTED BY THE CANADIAN LABOUR CONGRESS  
AND NEW WESTMINSTER & DISTRICT LABOUR COUNCIL**



Canadian Labour Congress  
Congrès du travail du Canada

# register now

lower mainland school



## COURSE SELECTION

COURSE NAME

COURSE DATE

COURSE LOCATION

FIRST NAME

LAST NAME

## HOW CAN WE REACH YOU?

UNION

LOCAL

MAILING ADDRESS

STREET

CITY/TOWN

POSTAL CODE

PHONE

EMAIL

WHICH LABOUR COUNCIL IS YOUR UNION PART OF?

- NEW WESTMINSTER & DISTRICT LABOUR COUNCIL  
 FRASER VALLEY LABOUR COUNCIL

VANCOUVER & DISTRICT LABOUR COUNCIL

## DIETARY RESTRICTIONS / SPECIAL NEEDS

Our courses offer either a lunch or a dinner. In order to accommodate disability requirements and dietary restrictions, we must have 72 hours advance notification.

Provide information on your specific needs in the space below.

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