

You're invited! Community Survey and Workshops on services for Children and Youth with Special Needs.

Background and Purpose

The Ministry for Children and Family Development (MCFD) provides a range of programs and services for children and youth with special needs (CYSN) and their families. This includes providing services to children and youth who have, or are at risk of, developmental delay, and supporting children with unique and significant health care needs.

In order to inform how services are working for children and youth with special needs and their families, MCFD has engaged KPMG to conduct research that will inform how services for children and youth with special needs (CYSN) are currently utilized, what is working, and what would assist families in a more meaningful way.

We want to hear from you

MCFD has identified you as an important stakeholder in the project and would like to invite you to participate in a workshop, survey or both. We're looking to gather views on the following topics:

- How well needs in the community are being addressed by the existing services;
- What improvements could be made, in terms of the type of services provided and how they are provided; and
- Your priorities for change.

Here's how you can participate



In-Person Workshop

Families who participate in CYSN services and people who provide those services can participate, in a series of workshops around B.C. in April 2019 Please connect to the [CYSN Consultations Eventbrite](#) page to see dates and locations and to register.



Online Survey

A short online survey will be available until April 7, 2019. This can be completed in about 15 minutes and can be done online. A direct link to the survey is: [CYSN Survey](#).

You are encouraged to take part in this opportunity to voice any opinions or thoughts about accessing CYSN services from MCFD. Your participation is entirely voluntary, and any information that you provide will be confidential.

Questions?

If you have any questions regarding this, please do not hesitate to contact KPMG's project team at CYSN-Feedback@kpmg.ca or the CYSN provincial office at MCFD.ChildrenYouthSpecialNeeds@gov.bc.ca.

KPMG & MCFD advises that any discussions will be carried out in compliance with the Personal Information Protection Act (PIPA) and the Privacy Act. All responses will be de-identified and confidential. Care will be taken to ensure that no-one will be identified based on the responses they give. The responses of everyone who participates will be combined and no individual information will be made available. Your responses will be treated with the strictest confidence. The information you provide will be used only for the stated purpose.

Summary results from the discussions / surveys will be included in a report to the Ministry in an aggregated form. Responses will not be attributed to any particular respondent. This report will not be provided to any respondents and will not be publicly available.

Privacy provisions relating to the information we collect: Information about how KPMG handles your personal information is set out in KPMG's Privacy Statement, which can be found at: <https://home.kpmg/ca/en/home/misc/privacy.html>

