



Vancouver, British Columbia, Canada  
September 16, 2015

# Violence Against Health Care Professionals: Protecting Those Who Heal

ProActive ReSolutions and WorkSafeBC are pleased to present a 1 Day Conference on violence in the health sector. The Conference is taking place on September 16, 2015 in Vancouver, British Columbia.

Violence in the health sector is a serious problem internationally that has gained a great deal of attention over the last decade partly as a consequence of tragic cases. Research indicates that health care professionals are among the highest risk occupational groups for victimization by violence, and evidence is accruing to suggest that the problem is even greater than previously feared.

Many health care settings have put significant effort into increasing awareness of this problem and training staff to prevent and respond to violence. This conference will build on your knowledge and skills in this area discussing best practices related to screening, assessing, managing, and responding to violence towards health care professionals. A special focus of the conference will be paid to harassment, stalking and threatening behaviours.

## WHY ATTEND?

### Increase your knowledge

Strengthen your understanding of warning signs and risk factors for a wide range of violent behavior including physical violence, threatened violence, intimidating behaviour, stalking, and harassment.

### Develop your skills

Build your expertise and confidence when making decisions about how to respond to cases involving violence risk in the moment, in the short term, and over a longer period of time.

### Implement best practices

Learn about best practices in triaging, assessing, managing, and responding to violence risk to help you prevent future harm, protect against liability, and support fellow coworkers.

## WHO SHOULD ATTEND?

Professionals within and outside of the health sector interested in assessing and managing violence risk will find this workshop useful, including administration, human resources, union representatives, physicians, psychiatrists, nurses, social workers, psychologists, violence prevention specialists, occupational health and safety, risk management, security, law enforcement and legal services.

## CONFERENCE PRESENTERS

Collectively, Dr. Farnham, Dr. Watt, and Mr. Evans are internationally recognized experts, prolific authors, and engaging presenters who specialize in violence within the health sector. They are passionate about providing evidence-based understanding, knowledge, and skills about violence risk assessment and management that professionals can apply in practice.



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## Conference Schedule

### LOCATION

Simon Fraser University - Harbour Centre  
1420-1430 Segal Centre  
515 West Hastings Street  
Vancouver, British Columbia  
V6B 5K3

9:00am - 9:30am : Registration

9:30am - 10:00am : Opening Comments with Dr. Stephen Hart and Ms. Roberta Ellis

10:00am - 12:00pm : Dr. Frank Farnham

#### Harrasment, Stalking and Threatening of Health Care Professionals

This presentation will provide an international perspective on the prevalence, nature, and impact of harassment, stalking, and threatening of health care professionals. A major focus will be on the causes and dynamics of this kind of problem behaviour including the crucial role of mental illness. An important emphasis will be placed on both interventions for those who have engaged in harassment and stalking and supports for those who have been the victims.

12:00pm - 1:00pm : Lunch Break

1:00pm - 2:00pm : Dr. Kelly Watt

#### Assessing and Managing Violence Risk in Health Care Settings

This presentation will focus on how health care professionals can use evidence based procedures to assess and manage violence risk to increase safety of themselves and others. First, the violence triage will be reviewed, a tool that has been developed to use readily available information to make immediate decisions about the seriousness of problems based on obvious warning signs. Second, structured professional judgment will be discussed, tools which have been designed for the purpose of comprehensive assessment and management of violence risk. Cases from health care settings will be highlighted to demonstrate general principles and critical issues in this area.

2:00pm - 2:45pm : Mr. Mark Evans

#### Safety and Security for Health Care Professionals at WorkSafeBC

This presentation will review how WorkSafeBC handles high risk clients through their high risk client management strategy. It details case studies showing how this national best practices program is proving successful in dealing with threats towards health care professionals ranging from bullying, harassment, and intimidating behaviour to threatened violence, physical violence, and stalking. The presentation will demonstrate how this strategy functions in conjunction with an integrated threat management system, advanced threat assessment and response triage, and integration with law enforcement and other government agencies.

2:45pm - 3:00pm : Break

3:00pm - 3:45pm : Panel Q & A

3:45pm - 4:00pm : Wrap Up



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## Conference Speaker Bios



Dr. Frank Farnham is a Consultant Forensic Psychiatrist at the North London Forensic Service, an Honorary Lecturer in Forensic Psychiatry at University College London, and the Clinical Lead at the Fixated Threat Assessment Centre and National Stalking Clinic. He is also an Elected Fellow of the Royal College of Psychiatrists and an Elected Member of the Executive of the Forensic Faculty of the Royal College of Psychiatrists. Dr. Farnham is a member of a variety of organizations focusing on support services for victims of stalking, harassment and bullying including the All-Party Parliamentary Group on Stalking and Harassment, the Suzy Lamplugh Trust Anti Stalking Consortium and the Digital-Trust Advisory Council. Dr. Farnham has (co) authored many articles and presentations in this area, with a special focus on stalking, harassment and aggressive/intrusive behaviors towards health care professionals.



Dr. Kelly Watt works as a Threat Assessment Specialist at ProActive ReSolutions Inc. and is a member of the Mental Health, Law, and Policy Institute at Simon Fraser University in Canada. Dr. Watt's work focuses on conducting assessments, providing training, and developing, implementing and evaluating strategies for workplaces related to preventing, assessing and managing workplace violence. Dr. Watt specializes in preventing diverse forms of violence in the health sector and higher education. Dr. Watt has (co) authored more than 100 articles, chapters, books, manuals, and presentations, and conducted more than 50 workshops on violence risk assessment and victim safety planning around the world.



Mr. Mark Evans is the Senior Manager of Corporate Security and Emergency Management at WorkSafeBC, the organization responsible for oversight of threat management programs across the Province. He is a former member of the RCMP and has conducted hundreds of high risk threat assessments with Emergency Response Teams, organized crime, and Mr. Big covert operations. This included risk assessment training for Canadian police and other international agencies on undercover investigations. He is the author of peer reviewed research on opioid prescribing in a Worker's Compensation Board environment. Mr. Evans presently oversees one of the most experienced corporate threat assessment teams in the healthcare industry in providing support to health care professionals exposed to bullying, harassment, intimidating behaviour, threatened violence, physical violence, and stalking.

## Registration

### BILLING INFORMATION

Name:  
Organization:  
Title:  
Email:  
Phone:  
Address:

PAYMENT TYPE (PLEASE CHECK ONE)  
 VISA    MasterCard    Cheque  
 Purchasing Order #:  
 Credit Card #:

Expiry /  
Authorizing Signature:

If paying by cheque please submit payment to:  
ProActive ReSolutions Inc.  
502 - 1168 Hamilton Street  
Vancouver, BC V6B 2S2

### REGISTRATION FEES

Early Bird Rate: \$150 + GST per participant (August 26, 2015)  
Regular Rate: \$250 + GST per participant (closes September 10, 2015)

### PARTICIPANT INFORMATION

Name:  
Title:

Submit your completed registration form to us by:  
Fax: 1.604.669.0145 or Email: [info@proactive-resolutions.com](mailto:info@proactive-resolutions.com)

FINAL REGISTRATION DEADLINE: September 10, 2015

\*Cancellation or changes to registration must be received in writing. Full registration fee will be refunded up to and including August 26, 2015. After August 26, 2015, 80% of the registration fee will be refunded.

Questions?  
Call ProActive at 1.604.482.1750 or email [info@proactive-resolutions.com](mailto:info@proactive-resolutions.com)